



# PRAIRIE ADVANTAGE

## Thanks for your interest in the Prairie Advantage Program!

The Prairie Advantage is a preventative maintenance program exclusive to Prairie Mobile Communications. Preventative Maintenance programs have many "advantages" that your organization can greatly benefit from.

**The advantages of implementing a proper Preventative Maintenance Plan cannot be overstated. Here are 4 powerful reasons to make Preventative Maintenance a priority for your wireless communications equipment. While some benefits are immediate, others prevent future problems from developing:**

- 1. Catch Issues Before They Become Problems:** routine equipment inspection and maintenance will ensure that small issues are caught and corrected before they become large-scale, costly problems.
- 2. Prolong Equipment Life:** equipment simply functions best when it is regularly serviced and cleaned. By regularly maintaining equipment you can increase its longevity. With a preventative maintenance plan, you can be confident that your equipment will continue to perform as designed.
- 3. Predictable Maintenance Costs:** nobody likes surprises, especially financial ones. With a Preventative Maintenance Plan in place, equipment is regularly checked and serviced, which means costly downtime can be avoided.
- 4. Better Replacement Planning:** with a preventative maintenance plan in place, you can determine when equipment (or components) is near end of life, which will allow you to budget and prepare for upgrades or replacements.

### WHAT'S INCLUDED:

- (2) site visits per year (generally spring & fall, but we can work with your schedule)
- Cleaning with a combination of portable vacuum, spray, and brush
- Check and tightening of connectors, check of cables for signs of moisture or damage, check antenna for damage from high winds, lightning, etc.
- Check for alarm/fault lights or error codes on equipment
- Test functionality of system with test equipment, documenting and saving screenshots for report
- Test functionality of antenna, cabling, and connectors. Documenting the results and saving screenshots for report
- Conducting a site inventory of equipment, to verify if any items were added or removed.
- A technical report, sent to you upon completion with a record of any deficiencies noted, and a recommendation for steps to fix them

### WHAT'S NOT INCLUDED:

- Replacement Hardware or Repairs to Equipment
- Loaner Equipment
- Work outside of regular hours (8am to 5pm, Monday to Friday) and outside of the (2) yearly visits
- Work that requires two employees (working at heights, towers, ladders)
- Mileage to the site, outside of the city (no additional cost if within the city of the service center)

### Contact Information

E-mail:	Service Department:
Sales Representative:	Regional Service Manager:

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